

Season Card 2016/17: Terms & Conditions

Stadium Regulations:

1. Leicester City Football Club is proud to welcome all supporters to King Power Stadium irrespective of Age, Disability, Gender reassignment, Marriage and civil partnership, Pregnancy and maternity, Race, Religion and belief, Sex. Leicester City Football Club does not tolerate any form of discrimination including but not limited to; racist or homophobic behaviour, or any form of anti-social behaviour. If Leicester City Football Club finds any supporter committing any of the above offences at King Power Stadium or any other football stadium, they could receive a lifetime ban from all Leicester City Football Club fixtures. The Club does not permit children under the age of two at King Power Stadium to safeguard supporters' safety.
2. King Power Stadium is a smoke free stadium and smoking is not permitted inside the stadium, which includes the use of e-cigarettes and any other similar item.
3. The Club reserves the right to eject any person from King Power Stadium failing to comply with any of the Ground Regulations, or whose presence within King Power Stadium is, or could reasonably be construed as, constituting a source of danger, nuisance or annoyance to any other person. This could lead to further action by the Club, including but not limited to, the withdrawal of any Season Card, and other benefits, without reimbursement. Season Card Holders are expected to show respect to all supporters and staff and failure to show respect could result in the Season Card being revoked without reimbursement.
4. Persistent standing is not permitted within King Power Stadium during play, as it contravenes League Regulations, may compromise supporter safety, disrupts the view of fellow supporters and might endanger the Club's Safety Certificate that is required to allow supporters to attend matches. Any supporter guilty of persistent standing is liable to immediate ejection and the possible withdrawal of their Season Card without reimbursement.
5. Children under the age of 13 must be accompanied by someone over the age of 18.
6. No person may bring into King Power Stadium or use within King Power Stadium any equipment which is capable of recording or transmitting (by digital or other means) any audio, visual or audio-visual material or any information or data in relation to a match at King Power Stadium.
7. Mobile telephones and other mobile devices are permitted within King Power Stadium providing that (i) they are used for personal and private use only (which, for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing, or any other communication of any material for any commercial purposes); and (ii) no material that is captured by a mobile telephone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites.
8. Save as set out in paragraph 7 above, no person (other than a person who holds an appropriate licence) may capture, log, record, transmit, play, issue, show or otherwise communicate (by digital or other means) any material in relation to the Match, any players or other persons present in King Power Stadium and/or the stadium, nor may they bring into King Power Stadium or use within the stadium (or provide to, facilitate or otherwise assist another person to use within King Power Stadium) any equipment or

technology which is capable of capturing, logging, recording, transmitting, playing, issuing, showing or otherwise communicating (by digital or other means) any such material. Copyright, database rights and any other intellectual property rights in any unauthorised recording or transmission is assigned (by way of present assignment of future rights) to Leicester City Football Club and The FA Premier League. You further agree (if and whenever required to do so by the Club and/or The FA Premier League) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to Leicester City Football Club and The FA Premier League absolutely and with full title guarantee. The use of such prohibited equipment may result in the cancellation of your Season Card without reimbursement as well as other legal action which the Club may pursue.

Season Card Usage & Stadium Access:

9. Access to King Power Stadium will only be permitted on the presentation of the correct Season Card.
10. Season Cards must be produced if requested by a Club official.
11. It is the responsibility of the Season Card Holder to check their Season Card to ensure all details are correct upon receipt. The Club reserves the right to refuse entry to King Power Stadium should any Season Card not contain the correct information.
12. The Season Card remains the property of Leicester City Football Club and the Club reserves the right to withdraw and cancel the Season Card without reimbursement, in the event of the Season Card Holder being involved in any incident of crowd misbehaviour at King Power Stadium, away games or any other football games. This also includes, but not limited to; football related misbehaviour outside of football stadia and digitally.
13. A Season Card is issued subject to the rules and regulations of FIFA, UEFA, The Football Association, The FA Premier League and The Football League in respect of the relevant competition and Ground Regulations.
14. A Season Card admits the bearer to The FA Premier League First Team home league matches played by Leicester City Football Club at King Power Stadium for the 2016/17 season only. All FA Cup, League Cup and European fixtures and events staged at King Power Stadium are excluded from a Season Card, unless announced by the Club in advance.
15. In the interests of safety, Season Cards and/or match tickets are strictly non-transferable, either to any other home supporter or to visiting supporters, without prior approval by the Club. The Club also reserves the right to eject from King Power Stadium any visiting supporters sitting in the areas reserved for home supporters, without reimbursement.
16. You may only sell or transfer the Season Card: to a Guest with the express written consent of the Club (The Official Ticket Exchange) given at the Club's absolute discretion, provided that such sale or transfer is in respect of an individual Match and in consideration of no payment or benefit in excess of the face value of a ticket to that Match and provided further that such transfer does not take place during the course of any business or for the purpose of facilitating any third party's business; and/or to any person without the express written consent of the Club, provided that such sale or transfer is in respect of an individual Match and is made via (and in accordance with

the terms and conditions of) the Official Ticket Exchange only, each such resale or transfer is hereby provided to be subject to the Terms and Conditions of Entry which will (save for any rights to transfer under this clause) apply to and bind the recipient of the Season Card as if he/she was the original purchaser of the Season Ticket (and where the Season Card is sold or transferred to a Guest pursuant, you must inform them of this).

17. The Club hereby excludes any liability for any loss, injury, costs, expenses or damage of any kind connected to your use of the Official Ticket Exchange, including, without limitation, any liability relating to any problem with, suspension of or termination of the Official Ticket Exchange, in each case except in respect of death or personal injury resulting from any negligence of the Club or any other liability of the Club which cannot be excluded under applicable law.
18. In the event that a Season Card is transferred to another person and an offence or breach of Terms and Conditions, or Ground Regulations are committed, the responsibility then becomes that of both the Season Card Holder and the Transferee.
19. Club Officials will have the right to challenge and, if necessary, refuse entry to any supporter who attempts to enter King Power Stadium under a concession for which the Season Card Holder does not meet the eligible criteria. Please note that Terms and Conditions in paragraph 29 explains concessions. In the event of a breach of this clause, the Club reserves the right to withdraw and cancel the Season Card without reimbursement.
20. Dates and times of kick-off will be announced on the Club's communication channels including the website www.lcfc.com and the social channels and/or in the press and may be altered at short notice. It is the responsibility of the Season Card Holder to confirm the date and time of all fixtures, including any re-arranged or postponed matches. There will be no reimbursement should a Season Card Holder not be able to attend a game.
21. In the event of a First Team home league match being abandoned, Season Card Holders will gain free admission to the rescheduled fixture. Pro-rata refunds will not be issued to supporters where matches are not attended, regardless of whether they have been postponed, abandoned rearranged for another date, or for any other reason.
22. A Season Card can only be used once per game to gain entry into King Power Stadium on matchdays. In the event of a breach of this clause, the Club reserves the right to withdraw and cancel a Season Card without reimbursement.
23. In the unlikely event of issues beyond the clubs control, Pro-rata refunds will not be issued to supporters.
24. Entry to King Power Stadium cannot be guaranteed after half-time.

Season Card Pricing & Charges:

25. A Season Card is not refundable and cannot be cancelled by the supporter during the course of the season, however the Club will consider requests for a refund in exceptional circumstances or on compassionate grounds, on a case by case basis.
26. Leicester City Football Club cannot accept any responsibility whatsoever for Season Cards that are either lost or damaged beyond use. A lost or damaged Season Card

can be replaced for a fee of £10 in the first instance, with subsequent reissues charged at £30 per card. Stolen Season Cards will be replaced, without charge, if supported by a valid Police Crime Number.

27. Any Season Card Holder forgetting to bring their Season Card to a match can obtain a match ticket from the City Fanstore. Any Season Card Holder requesting a match ticket replacement will be asked to prove their identity based upon information recorded on the Leicester City Football Club database and will be subject to a £5 charge which will be non-refundable. Their Season Card will be deactivated for the game. This facility cannot be used on more than one occasion. The Club reserves the right to insist on the Season Card Holder purchasing a replacement card.
28. Should a Season Card Holder wish to relocate their Season Card seat to another seat in the King Power Stadium either before the season starts or during the season will be subject to an additional £5. Please note supporters cannot relocate into the Family Stand.
29. Should a Season Card Holder wish to relocate their seat to a different area of King Power Stadium or upgrade a concession Season Card, the upgrade price will be charged at the difference between the pro-rata price of the Season Card and the pro-rata price of the Season Card for the relevant concession/area. Refunds will not be given if the concession/area is of a lesser price category.
30. Season Card Family Discounts are not available to purchase for new Season Ticket Holders. Supporters who are renewing for the 2016/17 season and have held a 2015/16 Season Card Family Discount can continue to purchase this category of Season Card. Supporters must be from the same family and all those family members must renew at the same time in one transaction. For Season Card Family Discount to apply, there must be a minimum of one Under-18 Season Card purchased for every two Over-18 Season Cards. The Under-18 must be the same person as in previous seasons. No Family Discount is available for any transaction that includes a free Under-10, or for supporters who are located in Blocks B2, J2, L1, Fosse Club, Fosse Club Premium Seating and Hospitality seating areas. If families do not share the same address, the Club will request proof of the family relationship before renewing their Family Discount.
31. Concession prices are issued to Season Card Holders on the following basis:
 - *UNDER-8s issued for the use of any supporters aged 2-7 years on 1 September 2016*
 - *UNDER-10s issued for the use of any supporters aged 8-9 years on 1 September 2016*
 - *UNDER-12s issued for the use of any supporters aged 10-11 years on 1 September 2016*
 - *UNDER-18s issued for the use of any supporters aged 12-17 years on 1 September 2016*
 - *UNDER-22s issued for the use of any supporters aged 18-21 years on 1 September 2016*
 - *SENIORS issued for the use of a senior supporter aged 65 and over* on 1 September 2016*

*Any existing Season Card Holder who was aged 60 years or older on 1 September 2012 and has held a Season Ticket continuously since then will remain eligible for a Senior concession.

- No concessions are available for the Fosse Club Premium Seating and Hospitality areas
 - The Club reserves the right to request the proof of age of any supporter who is applying for concessionary priced Season Ticket. In the event of any breach of this clause, the Club reserves the right to withdraw this Season Card immediately without reimbursement.
32. The Club reserves the right to cancel, without reimbursement, any Season Card purchased by any supporter who defaults on any payment, including payments scheduled by Direct Debit. The Club also reserves the right to charge reasonable default administration charges in the event of any supporter who fails to meet the agreed payments either via Direct Debit or any other means. Additional Terms and Conditions will be issued to any supporter choosing to pay by Direct Debit.
33. L Block is a Season Card Holder area only. Match ticket sales will be issued at the Club's discretion in this area of the Stadium.

The Family Stand:

34. The North Stand is the designated Family Stand. This consists of Blocks P, P1, P2 and P3.
35. The conditions of sitting in the Family Stand state that adults must be seated with at least one Under-18 as part of their party and at a ratio of a maximum of two adults per junior concession (Under-8s/10s/12s/18s) e.g. two adults and five children are allowed in one party, five adults and two children are not allowed in one party. A maximum of four adults are allowed with two children.
36. The Club reserves the right to relocate Season Card Holders where adults repeatedly attend a game without a child. Family Stand Season Card Holders under the age of 18, can only use the upgrade facility for a maximum of four fixtures during the course of a season.
37. When a family ceases to meet the Family Stand Terms and Conditions in paragraph 31 and 32 during a season, the Club will require the party to relocate to another area of the stadium for the current season. Should there not be any suitable seats available for you to relocate in to, you may not be able to attend a fixture.
38. When a family ceases to meet the Family Stand Terms and Conditions in paragraph 31 and 32 during a season, the Club will require the party to relocate to another area of the stadium for the following seasons.

Match & Event Ticket Availability:

39. The Club operates a ticket priority scheme for away fixtures, European fixtures, Cup ties, pre-season or friendly matches subject to the Club's advertised eligibility requirements and the Club guarantees Season Card Holders a priority purchase period before going on General Sale. Tickets are subject to availability. Season Cards must be shown at the point of purchase. Priority points are non-transferable under any circumstances.
40. Holding a Season Card does not guarantee match tickets for Cup Finals, Semi-Finals, or any play-off fixtures involving the Club playing at King Power Stadium or a neutral

ground. Any priority for these matches will be based on the ticket priority system or any other supporter loyalty scheme in operation at that time. These can be found on www.lcfc.com

41. Arrangements and selling criteria for all European and Cup ties will be advertised on Club's communication channels including the website www.lcfc.com and the social channels and/or in the press and radio. The Club will take all reasonable steps possible to ensure allocation of their own seat by providing Season Card Holders with a priority period, to secure the Season Seat ahead of General Sale.
42. All Season Card Holders may be subject to enforced relocation for European, FA Cup and League Cup fixtures. The Club will give reasonable provision to relocate to an alternative area of King Power Stadium.

Season Cards for Supporters with Disabilities:

43. Leicester City Football Club currently operates a concessionary pricing policy which includes a free Personal Assistant/Companion for supporters with disabilities who wish to sit in a designated area. Any supporter wishing to purchase Season Cards under this policy will need to provide proof of meeting one of the following criteria:

- Enhanced Personal Independent Payment (PIP) for mobility; Standard or Enhanced PIP for daily living if you have been assessed under the PIP system
- A designated member of the Support Group where assessed under the Employment & Support Allowance (ESA) scheme at High Rate
- Disability Living Allowance at Middle/Higher Rate
- Attendance Allowance
- Severe Disablement Allowance
- War Disablement Pension
- Blind Registration
- Any other documentation at the discretion of the Club

Any supporter meeting the above criteria but wishing to sit outside the designated area will not receive a concessionary price, however they will be eligible for a free Season Card for their Personal Assistant/Companion.

44. The Season Card of a Personal Assistant/Companion for a supporter with a disability is only valid when they are accompanied by the Season Card Holder. Should the Personal Assistant/Companion wish to attend the game without the registered supporter, the Personal Assistant/Companion must upgrade by paying the full match ticket price. Failure to do so may result in ejection from King Power Stadium and cancellation of the Season Card without refund.
45. The Personal Assistant/Companion is not considered to be a Season Card Holder in their own right and consequently receives no Season Ticket Holder benefits.
46. The Personal Assistant/Companion should sit with the Supporter with a Disability to assist him/her and whilst the Club accept that the Personal Assistant/Companion may be another Supporter with a Disability or a Young Person, the Club would encourage the supporter in question to bring a Personal Assistant/Companion who is fully capable of meeting the supporter needs. It should also be noted that when entering the stadium, the Personal Assistant/Companion must enter at the same time as the Supporter with a Disability. Although a Supporter with a Disability can enter the stadium on his/her own, the Personal Assistant/Companion will not be admitted without being in the presence of the Supporter with a Disability and otherwise would need to upgrade their ticket. Personal Assistant/Companion tickets are transferable, however tickets for the Supporter with a Disability are not. Should any supporters or Personal

Assistant/Companion be found to be abusing this or any of the supporters with a disabilities ticketing policy, the Club reserves the right to deny entry or to take further action.

47. The Season Card for the supporter with disabilities can only be used by the named individual and is not transferable.

Further Information:

48. All correspondence should be marked with the Supporter Number, which can be found on the front of the Season Card. Season Card Holders are encouraged to contact the City Sales Centre either by email to **sales@lfc.co.uk** or by phoning **0344 815 5000 (Option 1)** Alternatively, supporters may visit the City Fanstore in person during normal opening hours. These can be found at www.lfc.com
49. If you are not happy with the response from the Club, you may contact the Independent Football Ombudsman, Suite 49, 57 George Street, Leeds, LS1 3AJ, e-mail contact@theifo.co.uk or telephone 0800 588 4066.
50. If you are not happy with the response from the Club, you may contact the Leicester City Football Club, King Power Stadium, Filbert Way, Leicester, LE2 7FL, e-mail help@lfc.co.uk or telephone 0344 815 5000 (Option 4).
51. The Club reserves the right to change the afore-mentioned Terms and Conditions from time to time. Any variations will be advertised on all of the Club's communication channels including the website www.lfc.com and the social channels and/or in the press.
52. If the Terms and Conditions of usage and issue are not accepted by the Season Card Holder, the Season Card should be returned promptly to Leicester City Football Club, City Sales Centre, King Power Stadium, Filbert Way, Leicester, LE2 7FL, within 14 days from the purchase date, the Season Card Holder will be entitled to a refund.
53. By agreeing to the above Terms and Conditions the supporters are also agreeing to the Ground Regulations at King Power Stadium. Ground Regulations are displayed around the stadium and on www.lfc.com. Ground Regulations are published by the FA Premier League and the Football League each season. The attached Ground Regulations refer to season 2015/16 and these may be amended for the 2016/17 season.

GROUND REGULATIONS

Notice: Entry to the Ground is expressly subject to acceptance by the visitor of these Ground Regulations and the rules and regulations of FIFA, UEFA, The Football Association, The Premier League and The Football League in respect of the relevant competition. The Ground Regulations incorporate the Club's Customer Charter (if any). Entry to the Ground shall constitute acceptance of the Ground Regulations.

"**Ground**" means this football stadium and all locations owned, occupied or utilised by the Club.

"**Club**" means this football club.

"**Match**" means any association football match (or any part or aspect of such a match) taking place at the Ground.

"**Material**" means any audio, visual or audio-visual material or any information or data.

"**Football Authority**" means each of The Premier League, The Football League, The Football Association, the Football Association of Wales, FIFA, UEFA and any other relevant governing body of association football

- 1 Notwithstanding possession of any ticket the Club, any police officer or authorised steward may refuse entry to (or eject from) the Ground any person:
 - 1.1 that fails (or in the Club's reasonable opinion is likely to fail) to comply with these Ground Regulations or any reasonable instruction issued by a police officer or authorised steward; and/or
 - 1.2 whose presence within the Ground is, or could (in the Club's reasonable opinion), constitute a source of danger, nuisance or annoyance to any other person.
- 2 On no account will admission be granted to a person who is the subject of a current Banning Order under the Football Spectators Act 1989 (as amended) or has been convicted of ticket touting offences under the Criminal Justice and Public Order 1994 (as amended).
- 3 The Club excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons/property in or around the Ground.
- 4 No guarantees can be given by the Club that a Match will take place at a particular time or on a particular date and the Club reserves the right to reschedule the Match without notice and without any liability whatsoever.
- 5 In the event of the postponement or abandonment of the Match, refunds (if any) will be made in accordance with the Club's Customer Charter. The Club will have no further liability whatsoever, including (but not limited to) any indirect or consequential loss or damage, such as (but not limited to) loss of enjoyment or travel costs.
- 6 All persons seeking entrance to the Ground acknowledge the Club's right to search any person entering the Ground and to refuse entry to or eject from the Ground any person refusing to submit to such a search.

- 7 The following articles must not be brought within the Ground - knives, fireworks, smoke canisters, air-horns, flares, weapons, dangerous or hazardous items, laser devices, bottles, glass vessels, cans, poles and any article that might be used as a weapon and/or compromise public safety. Any person in possession of such items will be refused entry to the Ground.
- 8 Further, you may not bring into the Ground any sponsorship, promotional or marketing materials save in respect of official club merchandise and/or other football related clothing worn in good faith nor may you offer (either free or for sale by any person) any goods (including literature) of any nature without the express written approval of the Management.
- 9 The use of threatening behaviour, foul or abusive language is strictly forbidden and will result in arrest and/or ejection from the Ground. The Club may impose a ban for one or more Matches.
- 10 Racial, homophobic or discriminatory abuse, chanting or harassment is strictly forbidden and will result in arrest and/or ejection from the Ground. The Club may impose a ban for one or more Matches.
- 11 The following acts are offences under the Football (Offences) Act 1991 (as amended):
- 11.1 The throwing of any object within the Ground without lawful authority or excuse.
- 11.2 The chanting of anything of an indecent or racist nature.
- 11.3 The entry onto the playing area or any adjacent area to which spectators are not generally admitted without lawful authority or excuse.
- Conviction may result in a Banning Order being made.
- 12 All persons entering the Ground may only occupy the seat allocated to them by their ticket and must not move from any one part of the Ground to another without the express permission or instruction of any steward, officer of the Club and/or any police officer.
- 13 Nobody may stand in any seating area whilst play is in progress. Persistent standing in seated areas whilst play is in progress is strictly forbidden and may result in ejection from the Ground.
- 14 The obstruction of gangways, access ways, exits and entrances, stairways and like places is strictly forbidden. Nobody entering the Ground shall be permitted to climb any structures within the Ground.
- 15 Premier League stadia are smoke-free and smoking or the use of electronic cigarettes is not permitted inside the Ground.
- 16 Mobile telephones and other mobile devices are permitted within the Ground PROVIDED THAT (i) they are used for personal and private use only (which, for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing, or any other communication of any Material for any commercial purposes); and (ii) no Material that is captured by a mobile telephone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites.

- 17 Under the Sporting Events (Control of Alcohol etc.) Act 1985 (as amended), the following are offences for which a person can be arrested by a police officer and conviction could result in a Banning Order being made:
- 17.1 Attempting to enter the Ground or being inside the Ground whilst drunk;
- 17.2 Being in possession of any intoxicating liquor, or bottle, can or other portable container and which could cause damage or personal injury, when entering the Ground or in a public area of the Ground from which the event can be directly viewed.
- 18 Any individual who has entered any part of the Ground designated for the use of any group of supporters to which he does not belong may be ejected from the Ground either for the purposes of his own safety or for any other reason.
- 19 Save as set out in paragraph 16 above, no person (other than a person who holds an appropriate licence) may capture, log, record, transmit, play, issue, show or otherwise communicate (by digital or other means) any Material in relation to the Match, any players or other persons present in the Ground and/or the Ground, nor may they bring into the Ground or use within the Ground (or provide to, facilitate or otherwise assist another person to use within the Ground) any equipment or technology which is capable of capturing, logging, recording, transmitting, playing, issuing, showing or otherwise communicating (by digital or other means) any such Material. Copyright, database rights and any other intellectual property rights in any unauthorised recording or transmission is assigned (by way of present assignment of future rights) to the Club and The Premier League. You further agree (if and whenever required to do so by the Club and/or The Premier League) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to the Club and The Premier League absolutely and with full title guarantee.
- 20 No goods (including literature) of any nature may be offered either free or for sale by any person within the Ground without the express written permission of the Club.
- 21 Tickets are not transferable and may not be offered for sale without the prior written permission of the Club. Any tickets that are transferred are transferred subject to these Ground Regulations. Any tickets offered for sale may be confiscated by any steward, officer of the Club or any police officer. The Club reserves the right to refuse admission to or eject from the Ground, any person who has transferred his/her ticket in contravention of the relevant ticket terms and conditions (and/or the holder of any ticket that has been transferred in contravention of the relevant ticket terms and conditions.) Tickets remain the property of the Club at all times.
- 22 CCTV cameras are in use around and in the Ground and the Club may itself use or pass to the police or any Football Authority or other clubs, any recordings for use in any proceedings.
- 23 At all times whilst present in the Ground, persons must comply with any and all instructions of any steward or officer of the Club and/or any police officer. Failure to comply with any instruction may lead to immediate ejection from the Ground.
- 24 By entering the Ground, all persons are acknowledging that photographic images and/or video recordings (and/or stills taken from video recordings) may be taken of them and may also be used, by way of example and without limitation, in televised coverage of the game or by or on behalf of the Club or any Football Authority (or their commercial partners) for marketing, training or promotional purposes. Entry into the Ground is confirmation that all persons have consented to such use of their

image. If these images should feature an individual prominently the Club will make reasonable efforts to gain the consent of that person before publishing such images, however, if this is not possible, then entry into the Ground shall be deemed consent unless the Club is notified in writing to the contrary.

- 25 Further to paragraph 24, if such person is under 18 years of age, the parent, guardian, or responsible adult who is accompanying them into the Ground shall be deemed to have provided consent on their behalf.
- 26 Refused entry to (or ejection from) the Ground may lead to further action by the Club including, but not limited to, the withdrawal of any season ticket (without reimbursement), Club Membership and other benefits.

LEICESTER CITY FOOTBALL CLUB LIMITED ("CLUB")

HOME MATCH TICKET

CONDITIONS OF ISSUE

1. Issue of Home Match Ticket

- 1.1 The issue of a Home Match Ticket and subsequent access to the Ground is subject to the Terms & Conditions of Entry (which can be found on – or accessed via – the Club's website at www.lcfc.com and www.lcfcdirect.com or can be provided upon written request to the Club).
- 1.2 Home Match Tickets are for the use of supporters of the Club only. By applying for the Home Match Ticket and/or using the same you hereby warrant and represent that you are a supporter of the Club and/or that you are not a supporter of the Visiting Club.

2. Admission to the Ground

- 2.1 By purchasing and/or accepting and/or holding a Home Match Ticket and/or using a Home Match Ticket to gain access to the Ground, you: (a) certify that you have read, understood and accepted; (b) agree to be bound by and to comply with; and (c) agree to bring to the attention of others, as required below, the Terms & Conditions of Entry.
- 2.2 A Home Match Ticket permits you to occupy at the Match the seat indicated on the Home Match Ticket or such other alternative seat of equivalent value as the Club may allocate to you at its reasonable discretion. All access to the Ground pursuant to a Home Match Ticket shall be for the purposes of private enjoyment of the Match only, not for any commercial purpose (and no authorisation is given or implied in respect of the carrying out of any commercial activities).
- 2.3 Nothing in these Conditions of Issue shall constitute or imply any entitlement to occupy the seat indicated on the Home Match Ticket in any subsequent Match or season.
- 2.4 Save as set out in clause 2.5 below, you shall not capture, log, record, transmit, play, issue, show or otherwise communicate (by digital or other means) any Material in relation to the Match, any players or other persons present in the Ground and/or the Ground, nor may you bring into the Ground or use within the Ground (or provide to, facilitate or otherwise assist another person to use within the Ground) any equipment or technology which is capable of capturing, logging, recording, transmitting, playing, issuing, showing or otherwise communicating (by digital or other means) any such Material. Any person acting in breach of this provision may have such equipment or technology confiscated and/or will be required to deliver up any tapes, films, disks, memory cards, memory sticks or other recordings of the Material (and all copies thereof) in whatever form, to the Premier League and/or the Club and the copyright, database right and all other rights, title and interest in and to all Material is hereby assigned to the Premier League, including by way of present assignment of future copyright pursuant to section 91 of the Copyright, Designs and Patents Act 1988. You further agree (if and whenever required to do so by the Premier League) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to the Premier League absolutely and with full title guarantee.
- 2.5 Mobile telephones and other mobile devices are permitted within the Ground **PROVIDED THAT** (a) they are used for personal and private use only (which, for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing, or any other communication of any Material for any commercial purposes); and (b) no Material that is captured by a mobile telephone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites.
- 2.6 Save for official Club merchandise and/or other football related clothing worn in good faith, you shall not bring into, use, wear, or display within the Ground any sponsorship, promotional or marketing materials.
- 2.7 You shall not offer or distribute (either free or for sale by any person) within the Ground any consumer article or commercial product of any nature. For the avoidance of doubt this clause shall not prevent the lawful distribution of text publications in any format which do not infringe clause 2.6 above where both the content and the

publication are lawful in all respects and do not in the Club's reasonable opinion constitute a threat to public order.

- 2.8 The Club reserves the right to refuse admission to, or eject from, the Ground any person who fails to comply with the Terms & Conditions of Entry.
- 2.9 Without prejudice to the representation at clause 1.2, above, and in light of the Home Match Ticket holders being grouped together in designated areas, any attempt to gain access to the Ground wearing or carrying apparel (including, without limitation, hats and/or scarves) that demonstrate support for the Visiting Club, may result in admission being refused or you being ejected from the Ground and in such circumstances no refund or alternative seat will be offered.

3. Use of Home Match Ticket

- 3.1 Subject to clause 3.3, below, the Home Match Ticket is issued for your sole use and you shall not sell, dispose of, assign, transfer or otherwise deal with the Home Match Ticket or the benefit of it to any other person without the prior written consent of the Club. Further you shall not use the Home Match Ticket for any commercial purpose. The reference to selling the Home Match Ticket includes: (a) offering to sell a Home Match Ticket (including, without limitation, via any website or online auction site); (b) exposing a Home Match Ticket for sale; (c) making a Home Match Ticket available for sale by another person; (d) advertising that a Home Match Ticket is available for purchase, which for the avoidance of doubt (and by way of example only) means that this Home Match Ticket may not be offered as a prize in any promotion or competition; (e) transferring, lending or selling a Home Match Ticket to any third party as part of a hospitality or travel package; and (f) giving (or offering to give) a Home Match Ticket to a person who pays or agrees to pay for some other goods or services (or offers to do so); all save as expressly authorised by the Premier League or the Club.
- 3.2 The unauthorised sale or disposal of a Home Match Ticket may amount to a criminal offence under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006. The Club will inform the police when it becomes aware that a Home Match Ticket has been sold, or disposed of illegally and will press for charges to be brought against those breaking this law. If you are convicted of a ticket touting offence, or we reasonably suspect you have committed such an offence, we will notify the Premier League who may in turn notify other football clubs, event holders and/or the relevant law enforcement authorities. The information that we share may include your personal data, information about the offence and about ticket purchases (including payment details). We will use this to identify and prevent ticket touting offences and disorder at matches.
- 3.3 If more than one Home Match Ticket is issued to you, one Home Match Ticket must be retained by you, for personal use (subject to the provisions below) and the remainder may be transferred to your Guest(s) for his/her/their personal use only **PROVIDED THAT** such transfer takes place in consideration of no payment or benefit in excess of the face value of the Home Match Ticket, and such transfer does not take place in the course of any business or for the purpose of facilitating any third party's business. Such transfer to any Guest will be subject to the Terms & Conditions of Entry which will (save for any rights to transfer under this clause or any rights to a refund under clause 4.3 below) apply to and bind each Guest as if he/she was the original purchaser of the Home Match Ticket (and you must inform the Guest(s) of this). You will provide the name and address of your Guest(s) when asked to do so by any official, steward or employee of the Club and/or any police officer. In the event that you and/or your Guest(s) are unable to use any Home Match Ticket then you may transfer that Home Match Ticket(s) to a natural person who is known to you personally and who would be entitled (under the Terms & Conditions of Entry and otherwise) to purchase such Home Match Ticket and attend such Match **PROVIDED THAT** such transfer takes place in consideration of no payment or benefit in excess of the face value of the Home Match Ticket, and such transfer does not take place in the course of any business or for the purpose of facilitating any third party's business. Such transfer will be subject to the Terms & Conditions of Entry which will (save for any rights to transfer under this clause or any rights to a refund under clause 4.3 below) apply to and bind the transferee as if he was the original purchaser of the Home Match Ticket (and you must inform the transferee of this). You will provide the name and address of the transferee when

asked to do so by any official, steward or employee of the Club and/or any police officer.

- 3.4 The Home Match Ticket will remain the property of the Club at all times and must be produced together with evidence of your identity if required to do so by any official, steward or employee of the Club or any police officer. The Club reserves the right to require the immediate return of the Home Match Ticket at any time.
- 3.5 Any Home Match Ticket obtained or used in breach of the Terms & Conditions of Entry shall be automatically void and all rights conferred or evidenced by such Home Match Ticket shall be nullified. Any person seeking to use a Home Match Ticket in breach of the Terms and Conditions of Entry in order to gain entry to the Ground or remain at a Match will be considered to be a trespasser and will be refused entry to, or ejected from, the Ground in respect of a particular Match and/or may have his/her Home Match Ticket cancelled or withdrawn. In the event of any cancellation and withdrawal in accordance with this clause 3.5, no refund shall be payable. The Club further reserves its right to take any legal or disciplinary action against any person(s) as it sees fit in connection with such matters, including a claim for an account of any profits made from an unauthorised use of a Home Match Ticket.

4. Changes to Dates, Refunds & Exchanges

- 4.1 No guarantees can be given by the Club that the Match will take place at a particular time or on a particular date. Subject to clause 4.2, below, the Club reserves the right to reschedule any Match without notice and without any liability whatsoever.
- 4.2 In the event of the postponement or abandonment of the Match (or if the Match has, for any reason, to be played out of view of the public), you will be entitled to receive a full refund (including any booking and/or administration fee) or receive the equivalent ticket for the subsequent re-arranged Match via such application procedure as the Club stipulates. The Club will have no further liability whatsoever, including (but not limited to) any indirect or consequential loss or damage, loss of enjoyment or travel/accommodation costs.
- 4.3 Home Match Tickets are non-refundable and non-transferable if you are unable to attend the fixture for any reason. Refunds will only be considered in exceptional circumstances and any refunds will be solely at the Club's discretion. In all cases, the club's decision is final.
- 4.4 Home Match Tickets cannot be downgraded for any supporter who is of a lesser age category.

Lost or Stolen Home Match Tickets

- 4.5 In order to gain admission to the Ground, the Home Match Ticket must be presented in its entirety at the Match.
- 4.6 The Club shall not be obliged to issue any replacement for a lost, stolen or destroyed Home Match Ticket.

5. Cancellation & Withdrawal of Home Match Ticket

- 5.1 Without prejudice to any other remedies it may have, the Club shall have the right in the case of any serious or persistent breach of the Terms & Conditions of Entry to cancel and withdraw any Home Match Ticket issued to you. In the event of such cancellation no refund will be paid. Without prejudice to the general nature of the above, the following actions shall constitute serious breach of the Terms & Conditions of Entry:
- 5.1.1 smoking in designated non-smoking areas;
 - 5.1.2 being (or appearing to be) drunk or intoxicated;
 - 5.1.3 persistent standing in seated areas whilst the Match is in progress;
 - 5.1.4 the sale or transfer (save as permitted) of a Home Match Ticket to any person;
 - 5.1.5 the deliberate misuse of a Home Match Ticket;
 - 5.1.6 any misrepresentation in relation to clause 1.2 above;

- 5.1.7 the possession of a banner or flag that bears material or slogans that are offensive, obscene, abusive or racist;
- 5.1.8 the throwing of any object within the Ground that may cause injury, damage, distress or annoyance to people or property without lawful authority or excuse;
- 5.1.9 whether at the Ground, or, travelling to a Match:
 - 5.1.9.1 the use of foul, obscene, abusive and/or racist language and/or gestures;
 - 5.1.9.2 the chanting of anything of an indecent or racist nature ;
 - 5.1.9.3 fighting, or engaging in and/or inciting violence;
- 5.1.10 bringing any of the following into the Ground (or using them within the Ground): illegal drugs; other illegal substances; fireworks; firecrackers; smoke canisters; air horns; flares; laser devices; bottles; glass vessels or any item that might be used as a weapon or compromise public safety;
- 5.1.11 entering the playing area or any adjacent area to which spectators are not generally admitted without lawful authority or excuse;
- 5.1.12 the supply of any misleading or incorrect information in any application;
- 5.1.13 any breach of clauses 2.4, 2.5 or 2.6 above; and
- 5.1.14 any failure to pay or default of payment in respect of any sums owing to the Club (or any third party) in respect of any Home Match Ticket.
- 5.2 The Club may conduct security searches where it has reason to believe that any of the breaches set down in 5.1 has either occurred or may occur.
- 5.3 If a Home Match Ticket holder is not 16 years old or over, his/her parent(s) and/or guardian(s) are responsible for his/her actions, conduct and compliance with the Terms and Conditions of Entry.
- 5.4 In the event that your Home Match Ticket is withdrawn or cancelled the Club reserves the right to exclude you from any membership scheme maintained or organised by the Club and/or to disqualify you from applying for any Match ticket or season ticket at its discretion and to notify any Football Authority and/or other football clubs of such exclusion and/or disqualification (and the reason(s) for such exclusion and/or disqualification).

6. Filming, photography and taping

- 6.1 All Home Match Ticket holders who enter the Ground acknowledge that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be taken of them and may also be used, by way of example and without limitation, in televised coverage of the game and/or for promotional, training, editorial or marketing purposes by the Club, the Premier League or others (including commercial partners and accredited media organisations), and use of a Home Match Ticket to enter the Ground constitutes consent to such use.

7. Exclusion of Liability

- 7.1 The Club hereby excludes any liability for loss, injury or damage to persons/property in or around the Ground except in respect of death or personal injury resulting from any negligence of the Club or any other liability of the Club which cannot be excluded under applicable law.
- 7.2 Neither the Premier League nor the Club shall be responsible for any interruptions and/or restrictions to the view of the Match caused by virtue of (i) the position of the seat and/or (ii) the actions of other spectators.

8. General

- 8.1 The Club reserves the right to change these Conditions of Issue from time to time, and shall notify you of such changes if they materially affect your rights as a consumer.

- 8.2 You consent to the Club holding and processing data relating to you for administrative and legal purposes. The personal data that you provide to the Club shall be processed, stored and transferred in accordance with the terms of the Club's privacy policy available www.lcfc.com/global/privacy-policy.aspx.
- 8.3 The invalidity or partial invalidity of any provision of these Conditions of Issue shall not prejudice or affect the remainder of these Conditions of Issue, which shall continue in full force and effect. If any invalid, unenforceable or illegal provision of this agreement would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.
- 8.4 The Club's failure to exercise, or delay in exercising, any right, power or remedy provided by these Conditions of Issue or by law shall not constitute a waiver of that right, power or remedy.
- 8.5 The Terms and Conditions of Entry constitute the entire agreement between the Club and the Home Match Ticket holder and neither the Club nor the Home Match Ticket holder shall have any claim or remedy in respect of any statement, representation, warranty or undertaking made by or on behalf of any other party in relation to the Terms and Conditions of Entry which is not set out therein.
- 8.6 If there is any conflict, ambiguity or inconsistency between any provision of these Conditions of Issue and any provision of the Ground Regulations, the relevant provision of these Conditions of Issue shall take precedence.
- 8.7 Notwithstanding any other provision in these Conditions of Issue and with the exception of any Football Authority, no other person other than you or the Club has any rights under the Contracts (Rights of Third Parties) Act 1999 to rely on or enforce any term of these Conditions of Issue. Nothing in these terms of conditions shall affect any right or remedy of a third party that exists or is available other than as a result of the aforementioned Act.
- 8.8 These Conditions of Issue and any dispute or claim arising out of or in connection with them shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales in relation to any dispute or claim arising out of or in connection with these Conditions of Issue (including in relation to any non-contractual disputes or claims).

9. Definitions

In the Conditions of Issue the following words and phrases shall have the following meanings:

"Conditions of Issue" means these terms and conditions governing the issue and use of a Home Match Ticket.

"Football Authority" means each of the Premier League, The Football League, The Football Association, The Football Association of Wales, FIFA, UEFA and other relevant governing body of association football.

"Ground" means the football stadium and all other locations owned, occupied or utilised by the Club.

"Ground Regulations" means those ground regulations issued by the Club from time to time that set out the terms and conditions upon which spectators are granted entry to the Ground.

"Guest" means a relative, friend, colleague and/or companion to the disabled who would be entitled to purchase a Home Match Ticket under the Terms & Conditions of Entry.

"Home Match Ticket" means a printed paper ticket or any other form of ticket (and/or any rights arising out of or in connection with any of the foregoing) for admission to the Match.

"Match" means that Premier League football match in which the Club participates and that takes place at the Ground during Season 2016-2017 as designated upon the ticket to which these Conditions of Issue apply.

"Material" means any audio, visual or audio-visual material or any information or data.

"Terms & Conditions of Entry" means each of the rules and regulations of any Football Authority; the Ground Regulations; and the Conditions of Issue.

"Visiting Club" means the football club playing against the Club.

2016/17 Memberships Terms & Conditions

Stadium Regulations:

54. Leicester City Football Club is proud to welcome all supporters to King Power Stadium irrespective of Age, Disability, Gender reassignment, Marriage and civil partnership, Pregnancy and maternity, Race, Religion and belief, Sex. Leicester City Football Club does not tolerate any form of discrimination including but not limited to; racist or homophobic behaviour, or any form of anti-social behaviour. If Leicester City Football Club finds any supporter committing any of the above offences at King Power Stadium or any other football stadium, they could receive a lifetime ban from all Leicester City Football Club fixtures. The Club does not permit children under the age of two at King Power Stadium to safeguard supporters' safety.
55. King Power Stadium is a smoke free stadium and smoking is not permitted inside the stadium, which includes the use of e-cigarettes and any other similar item.
56. The Club reserves the right to eject any person from King Power Stadium failing to comply with any of the Ground Regulations, or whose presence within King Power Stadium is, or could reasonably be construed as, constituting a source of danger, nuisance or annoyance to any other person. This could lead to further action by the Club, including but not limited to, the withdrawal of any Members Card, and other benefits, without reimbursement. Member Card Holders are expected to show respect to all supporters and staff and failure to show respect could result in the Member Card being revoked without reimbursement.
57. Persistent standing is not permitted within King Power Stadium during play, as it contravenes League Ground Regulations, may compromise supporter safety, disrupts the view of fellow supporters and might endanger the Club's Safety Certificate that is required to allow supporters to attend matches. Any supporter guilty of persistent standing is liable to immediate ejection and the possible withdrawal of their Members Card without reimbursement.
58. Children under the age of 13 must be accompanied by someone over the age of 18. Memberships cannot be purchased for anyone under the age of 2.
59. No person may bring into King Power Stadium or use within King Power Stadium any equipment which is capable of recording or transmitting (by digital or other means) any audio, visual or audio-visual material or any information or data in relation to a match at King Power Stadium.
60. Mobile telephones and other mobile devices are permitted within King Power Stadium providing that (i) they are used for personal and private use only (which, for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing, or any other communication of any material for any commercial purposes); and (ii) no material that is captured by a mobile telephone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites.
61. Save as set out in paragraph 7 above, no person (other than a person who holds an appropriate licence) may capture, log, record, transmit, play, issue, show or otherwise communicate (by digital or other means) any material in relation to the Match, any players or other persons present in King Power Stadium and/or the stadium, nor may they bring into King Power Stadium or use within the stadium (or provide to, facilitate or otherwise assist another person to use within King Power Stadium) any equipment or technology which is capable of capturing, logging, recording, transmitting, playing, issuing, showing or otherwise communicating (by digital or other means) any such material. Copyright, database rights and any other intellectual property rights in any unauthorised recording or transmission is assigned (by way of present assignment of future rights) to Leicester City Football Club and The FA Premier League. You further agree (if and whenever required to do so by the Club and/or The FA Premier League) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to Leicester City Football Club and The FA Premier League absolutely and with full title guarantee. The use of such prohibited equipment may result in the cancellation of your Member Card without reimbursement as well as other legal action which the Club may pursue.

Types of Memberships

The club currently has three Membership Schemes for the 2016/17 Season, as follows (and may be amended by the Club from time to time):

- a. **Gold Member**, available to individuals aged 18 or over on 1 September 2016
- b. **Gold Member-Junior**, available to individuals aged 2-17 on 1 September 2016
- c. **Silver Member**, available to individuals aged 18 or over on 1 September 2016
- d. **Silver Member-Junior**, available to individuals aged 2-17 on 1 September 2016
- e. **City Member**, available to individuals aged 18 or over on 1 September 2016
- f. **City Member-Junior**, available to individuals aged 2-17 on 1 September 2016

Further information regarding the benefits that are associated with each Membership Scheme can be found on page 4 of these Membership Terms & Conditions.

Please ensure that you are purchasing the correct Membership before attempting to purchase any match tickets. Any Member found purchasing the wrong concession match ticket may face having their Membership Card being cancelled without reimbursement.

If during the course of the Season, a Member reaches an age which places that Member outside the age limits for his/her current Membership (e.g. a Gold Member Junior turns 18), such Member shall continue with his/her current Membership (and continues to be entitled to the same Membership Benefits associated with that Membership) until the next relevant Membership renewal date, at which time the Member will be upgraded to the appropriate Membership Scheme for his/her age and charged appropriately.

Membership Schemes are available for purchase by supporters of the Club only. By applying to purchase one or a number of Membership Schemes and/or using a Membership Card, you hereby warrant and represent that you (and any person you are buying a Membership Scheme for or who uses your Membership Card) are a supporter of the Club.

The Membership Schemes are only valid for the 2016/17 Season.

Price and Payment

Membership Schemes may be purchased using any of the following purchasing methods:

- a. Online on www.lcfdirect.com
- b. By calling the City Sales Centre on 0344 815 5000 (Option 1)
- c. In person at the City Fanstore

The price that a Member shall pay when purchasing a match ticket will be dependent on his/her age on the day of the fixture.

Anyone under the age of 13 must be seated with someone over the age of 18, both of which must be 2016/17 Members.

The Club always tries to ensure that the pricing and ticketing information provided by the Club (including but not limited to, on the Website, on any literature or by a sales representative) is correct, but errors may occur. Upon the Club becoming aware of any pricing or product description error in relation to any Memberships which have been sold, the Club will endeavour to inform the purchaser as soon as reasonably practicable using the contact details provided to the Club. The Club will then provide the purchaser with the option of reconfirming the order at the correct price/product description or cancelling the order. If the Club is unable to contact the purchaser having made reasonable attempts to do so, the Club will treat the order as cancelled.

Dispatch of Membership Cards

All Members renewing the same Membership Category will have their existing cards re-activated.

Any Member changing their Membership Category will be issued with a new Membership Card.

Members purchasing any Home Match Tickets will have the ticket uploaded onto the Membership Card or be issued with a paper ticket. If the option of having the ticket uploaded onto the Membership Card is chosen, the Membership Card will then be used to gain entry to the Ground for the relevant fixture.

All Membership Cards will remain the property of the Club at all times and may be confiscated, cancelled or withdrawn by the Club in accordance with these Membership Terms & Conditions at any time. Membership Cards must be produced along with evidence of identity if required by any official, steward or employee of the Club or any police officer.

Dispatch of Membership Cards

By agreeing to these Terms & Conditions, you acknowledge that you will not receive your membership pack before October 31st 2016. This will be delivered to the address given at the time of purchase unless otherwise updated. The Club cannot be held responsible if the pack is delivered to the wrong address as a result of a changed address.

Lost, stolen and damaged Membership Cards and tickets

The Club is not responsible for any Membership Card or ticket which is lost, stolen, forgotten, damaged, defaced or destroyed. A lost or damaged Member Card can be replaced for a fee of £10 in the first instance, with subsequent reissued cards charged at £30 per card. Stolen Member Cards will be replaced without charge, if supported by a valid Police Crime Number.

Attendance at Matches or Entry into the Ground

Any Home Match Tickets purchased by a Member will either have their ticket uploaded onto their Members Card or be issued with a paper ticket, which should then be used to gain entry to the Ground for the relevant fixture.

Any Member forgetting to bring their Members Card to a match can obtain a match ticket from the City Fanstore. Any Member requesting a match ticket replacement will be asked to prove their identity based upon information recorded on the Leicester City Football Club database and will be subject to a £5 charge which will be non-refundable. The Members Card will be deactivated for the game. This facility cannot be used on more than one occasion. The Club reserves the right to insist on the Member purchasing a replacement card.

By purchasing and/or attending a Home Match using your Members Card or paper ticket, you:

- a. Certify that you have read, understood and accepted the Home Ticket Terms & Conditions / Membership Terms & Conditions;
- b. Agree to be bound by and to comply with the Home Ticket Terms & Conditions / Membership Terms & Conditions

Entry into the Ground is subject always to the Stadium Regulations. By purchasing and/or accepting and/or holding a Membership Scheme and/or using a Membership Card you:

- a. Certify that you have read, understood and accepted the Stadium Regulations;
- b. Agree to be bound by and to comply with the Stadium Regulations

The Club will not be obliged to make any refund to any purchaser or Member in respect of any ejection from or refusal of entry to the Ground or in respect of any Membership Card which is suspended or withdrawn.

Ticket Touting

The unauthorised sale or disposal of a Ticket / Members Card may amount to a criminal offence under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006. This includes, but is not limited to:

- a. Offering to sell a Ticket or Members Card (including, without limitation, via any website or online auction site);
- b. Exposing a Ticket for sale;
- c. Making a Ticket available for sale by another person
- d. Advertising that a Ticket is available for purchase, which for the avoidance of doubt (and by way of example only) means that a Ticket may not be offered as a prize in any promotion or competition;
- e. Transferring, lending or selling a Ticket to any third party as part of a hospitality or travel package;
- f. Giving (or offering to give) a Ticket to a person who pays or agrees to pay for some other good or services in return (or offers to do so)

The Club will inform the police as soon as it becomes aware the Tickets or Members Cards are being or have been sold in contravention of this law.

If a purchaser or guest is convicted of a ticket touting offence anywhere in the world, or the Club reasonably suspects that a purchaser or guest has committed a ticket touting offence anywhere in the world, the Club may notify the Premier League who in turn may notify other Premier League clubs and/or the relevant law enforcement authorities. The information that we share may include your personal details, information about the offence and about ticket purchases. We will use this to identify and prevent ticket touting offences and disorder at matches.

If a purchaser or guest suspects that ticket touting is taking place in or around the Ground, the Club requests that they promptly report their suspicions to the Club and the police.

Further Information

All correspondence should be marked with the Supporter Number, which can be found on the front of the Members Card. Members are encouraged to contact the City Sales Centre either by email to sales@lfc.co.uk or by calling 0344 815 5000 (Option 1). Alternatively, supporters may visit the City Fanstore in person during normal opening hours. These can be found at www.lfc.com

The Club reserves the right to change the afore-mentioned Terms and Conditions from time to time. Any variations will be advertised on all of the Club's communication channels including the website www.lfc.com and the social media channels and/or in the press.

If the Terms and Conditions of usage and issue are not accepted by the Member, the Members Card should be returned promptly to Leicester City Football Club, City Sales Centre, King Power Stadium, Filbert Way, Leicester, LE2 7FL, within 14 days from the purchase date, the Member will be entitled to a refund.

Membership Benefits

Gold Fox Memberships

- Capped at 4,000
- Minimum of 1,500 match tickets for each Premier League game being made available
- First opportunity on purchasing home Premier League match tickets*
- 5% discount in the City Fanstore
- First priority on tickets for cup competitions – after Season Ticket Holders*
- First priority on away tickets – after Season Ticket Holders*
- First priority on any non-renewed Season Tickets for the 2017/18 season*
- Exclusive membership email – providing you the latest ticket information and more

Silver Fox Memberships

- Capped at 6,000
- Minimum of 500 match tickets for each Premier League game being made available
- Second opportunity on purchasing home Premier League match tickets*
- 5% discount in the City Fanstore
- Second priority on tickets for cup competitions – after Season Ticket Holders*
- Second priority on away tickets – after Season Ticket Holders*

- Second priority on any non-renewed Season Tickets for the 2017/18 season*
- Exclusive membership email – providing you the latest ticket information and more

City Fox Memberships

- 5% discount in the City Fanstore
- Third priority on tickets for cup competitions – after Season Ticket Holders, Gold and Silver Members*
- Third priority on away tickets – after Season Ticket Holders, Gold and Silver Members *
- Third priority on any non-renewed Season Tickets for the 2017/18 season, after Gold and Silver Members *
- Exclusive membership email – providing you the latest ticket information and more

**subject to availability*

Direct Debit 2016/17 Terms & Conditions

1. Leicester City Football Club operates a recurring Direct Debit Scheme whereby supporters can spread the cost of their Season Ticket over an agreed number of months.
2. The Club reserves the right to refuse Direct Debit applications. In the event that an application to pay for a Season Ticket using the Direct Debit Scheme is refused, the applicant must pay for their Season Ticket in full at the point of application.
3. Supporters who do not wish to retain their Season Ticket for the 2017/18 season via the Direct Debit Scheme must inform Leicester City Football Club 21 days before the renewal date, which is determined each season by Leicester City Football Club
4. The Direct Debit Scheme spreads the cost of the Season Ticket over equal monthly instalments from the date of purchase until March 2017.
5. Car Park Season Tickets cannot be paid for using the Direct Debit Scheme.
6. New Direct Debit Scheme applicants must pay a deposit equal to one monthly instalment on application, followed by equal monthly instalments until March 2017.
7. Monthly instalments will be taken from the account details given to us at the time of purchase on the last working day of each month. It is not possible to choose a specific instalment date.
8. Missed instalments are subject to a £15 default administration charge per missed instalment. The default administration charge and missed instalments are both payable in the City Fanstore or by calling the City Sales Centre on 0344 815 5000 (Option 1).
9. Missed instalments will result in the Season Card and Supporter Number(s) linked to the missed instalment account being frozen. The Season Card will be deactivated and will not permit entrance to King Power Stadium. No additional tickets can be purchased under the Supporter Account whilst it is frozen – this applies to all Season Cards paid for by the same Direct Debit. Once the appropriate instalment and administration charge has been paid and received by the Club, the account will be unfrozen and all Season Cards reactivated.
10. Any supporter who has missed Direct Debit instalments three times or more during a season will not be eligible to renew their Direct Debit the following season.
11. Any supporter who has three or more outstanding instalments on their account at any time will be contacted and given seven days' notice to make the relevant payment to update their account. Failure to make the relevant payment within seven working days will result in the Season Ticket being cancelled without reimbursement or future correspondence.
12. Any supporter who would like to change their bank details must notify the Club before the 15th of the month that the payment is due to be taken.

13. All correspondence regarding the Direct Debit Scheme should be marked with the Supporter Number printed on the front of the relevant Season Card. You can also email directdebit@lfc.co.uk should you have any questions regarding your Direct Debit.
14. Once purchased, Season Tickets are non-refundable; the full outstanding value of the Season Ticket is owed to Leicester City Football Club.
15. The Club reserves the right to vary these conditions from time to time. Any variations will be advertised on the Club website www.lfc.com. These will be available upon request.
16. If a supporter does not accept the terms and conditions of the Direct Debit Scheme, they should notify Leicester City Football Club within 14 days of the Season Ticket purchase date for a full reimbursement.

CAR PARK SEASON TICKETS 2016/17 TERMS & CONDITIONS

1. All vehicles are left at the owner's risk.
2. Leicester City Football Club accepts no liability for any loss or damage to anyone using King Power Stadium (Car Park A and B), Raw Dykes Road (Car Park C) or Filbert Street (Car Park D) car parks on a matchday.
3. Car Park Season Tickets are valid for First Team, home Premier League games only. For any other fixtures, including domestic and European Cup fixtures, Development Squad and Academy fixture, pre-season friendlies or any other additional fixtures staged at King Power Stadium, a charge will be payable, as advertised in advance by the Club through their normal media. Supporters will be required to purchase a car park space **in advance** of any such fixtures in order to secure parking.
4. Cars must be parked at least 30 minutes prior to kick off. **Car Park Season Ticket Holders will NOT be allowed onto car parks after this time.** No refunds are available under any circumstances should supporters fail to arrive prior to these deadlines. Please also be advised that in line with safety regulations, you will NOT be allowed to exit the car park any earlier than 30 minutes AFTER the final whistle, or as directed by Club officials to ensure public safety.
5. Drivers must adhere to the 10mph speed limit in place on all car parks. Drivers are expected to drive in an appropriate manner at all times and should adhere to instructions given by Club officials. Failure to adhere to these instructions may lead to the withdrawal of a Car Park Season Ticket without refund.
6. Car park spaces are for standard vehicles only, e.g. no mini buses or coaches.
7. Car park spaces are clearly marked out and all cars should be parked inside a designated space. The Club reserves the right to tow away vehicles that are parked in an inappropriate manner and a release fee will be payable.
8. A Car Park Season Ticket cannot be refunded or cancelled by the supporter during the course of the season unless on exceptional or compassionate grounds, on a case by case basis, and would be subject to a £30 cancellation charge.
9. A Car Park Season Ticket is non-transferrable.
10. Leicester City Football Club cannot accept any responsibility for Car Park Season Tickets which are either lost or damaged beyond use. A lost or damaged Car Park Season Ticket can be replaced for a fee of £30. Stolen Car Park Season Tickets will only be replaced if supported by a valid Police Crime Number. The Club reserves the right to issue only one replacement Car Park Season Ticket per supporter, per season.
11. Any Car Park Season Ticket Holder forgetting to bring their Car Park Season Ticket to a match can obtain a duplicate Car Park match ticket from the City Fanstore on payment of the appropriate matchday price and upon satisfactorily identifying themselves as a bona fide Car Park Season Ticket Holder. This sum is totally refundable on production of both the Car Park Season Ticket and the match day car park ticket stub, which must be presented to a member of staff in the City Fanstore within 14 days of the fixture for which the duplicate ticket was issued.
12. All correspondence should be marked with your supporter number, which can be found on the front of your Season Card. Supporters are encouraged to contact the City Sales Centre either by e-mail to

sales@lfc.co.uk or by phoning on 0344 815 5000 (Option 1). Alternatively, supporters may visit the City Fanstore in person during normal opening hours, which can be found on www.lfc.com

13. A Car Park Season Ticket is purchased in conjunction with a Season Ticket or seasonal corporate package. The Club reserves the right to cancel or rescind a Car Park Season Ticket if your Season Ticket is cancelled or withdrawn for any reason.
14. The Club reserves the right to vary our Car Park terms and conditions from time to time. Any variations will be advertised on the Clubs communication channels including the website www.lfc.com and the social channels and/or in the press.
15. The Club reserves the right to relocate you to another LCFC Car Park from time to time.
16. Your car park pass must be clearly displayed inside your vehicle.
17. If the conditions of issue are not accepted, your Car Park Season Ticket should be returned immediately to the City Sales Centre at King Power Stadium.

CCTV is in operation at all times.